

# Ann Connelly Yukish

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- OBJECTIVE:** Utilize my exceptional analysis, design, and project management skills, elevated understanding of technology, and education in technical writing and adult learning to meet the needs of all intended audiences through inclusive and innovative design and delivery
- EDUCATION:** Clemson University, May 2005 Clemson, SC  
**Master of Arts**, Professional Communications  
**Thesis:** *Multiple Views on One Screen: The Use of Online Space in a Collaborative Hybrid Writing Class*
- Clemson University, May 2001 Clemson, SC  
**Bachelor of Arts**, Speech and Communication Studies
- EXPERIENCE:**
- 6/06 – present **Think Up Consulting: Senior Consultant** Greenville, SC  
*Lead for BMW Manufacturing Account*
- Spark behavior change through critical thinking, problem-solving, and planning with deliverables that include learning programs, training, events, and communication
  - Lead a team of five consultants who deliver transformational results through consulting services, project management, and customer service to our various clients
  - Manage an account with approximately \$1 million of revenue per year
  - Mentor Associate Consultants on the consulting model and project management process
  - Strategize and design solutions that assists clients in various industries, including manufacturing, hospitality, and healthcare, in achieving operational excellence and human performance improvement with measurable results
- 8/19 – 12/19 **Furman University: The Riley Institute's Diversity Leaders Initiative (DLI)** Greenville, SC  
*Leaders for Literacy*
- Served as Project Manager for the Leaders for Literacy team
  - Collaborated with Monaview Elementary to promote literacy and specifically support the Men Who Read program
  - Designed a Lending Library that was installed on Monaview's campus in honor of the Men Who Read program
  - Coordinated an event to both kickoff the Men Who Read Program and dedicate the Lending Library
  - Partnered with the Greenville County Library System to provide the boys with the opportunity to obtain a library card
- 5/05 – 8/06 **Clemson University English Department: Full-time Instructor** Clemson, SC
- Instructed client-based Business Writing and Technical Writing classes
  - Collaborated with various clients in developing student writing projects
  - Presented students' writing and my own work at various conferences and workshops
  - Orchestrated online classes and virtual class discussions
  - Wrote papers and proposals for conferences, such as Writing Across the Curriculum
- 8/05 – 10/05 **ECPI College of Technology: Part-time Instructor** Greenville, SC
- Taught Technical and Business Writing courses
  - Assisted students in creating e-Portfolios and career choice reports
- 8/04 – 5/05 **Clemson University English Department: Teaching Assistant** Clemson, SC
- Designed syllabi and course work plans for freshman, junior, senior level classes
  - Instructed students in client-based Technical Writing and Accelerated Composition
  - Provided instruction on and support for student electronic portfolios

8/03 – 8/04	<b>Clemson University Publications Office: <i>Graduate Assistant</i></b> <ul style="list-style-type: none"> <li>• Assisted Publications Editor in writing and editing graduate catalog</li> </ul>	Clemson, SC
6/01 – 7/03	<b>State of Connecticut Board of Parole: <i>Executive Assistant</i></b> <ul style="list-style-type: none"> <li>• Wrote and prepared speeches and presentations for Chairman of the Board</li> <li>• Coordinated all special events (i.e. conferences, award ceremonies, graduation)</li> <li>• Communicated with the public on a day-to-day basis on behalf of the Chairman</li> <li>• Researched and analyzed statistics concerning parole and prison population</li> <li>• Wrote and edited parole officer training manual and bi-monthly agency newsletter</li> </ul>	Waterbury, CT
8/00-12/00	<b>Eisbrenner Public Relations: <i>Intern</i></b> <ul style="list-style-type: none"> <li>• Assisted in all areas of full-service, marketing communications firm</li> <li>• Monitored automotive trade, local, and national publications</li> <li>• Drafted and edited press releases</li> </ul>	Greenville, SC
6/00 – 7/00	<b>Pearce Center for Professional Communication: <i>Pilot Study Group Member</i></b> <ul style="list-style-type: none"> <li>• Researched and investigated corporate culture</li> <li>• Conducted ethnographic research at BMW, Microsoft, and Duke Energy</li> </ul>	Clemson, SC
5/98-8/98, 99, 00	<b>Waterbury Superior Courthouse: <i>Deputy Sheriff</i></b> <ul style="list-style-type: none"> <li>• Provided office and courtroom support and security</li> </ul>	Waterbury, CT

**LEADERSHIP:** **ATD (Association for Talent Development):** *Local and National Chapter Member (2006-present)*

**Junior League of Greenville:** *Active Advisory Committee Active Advisor (2013-2015), Nearly New Shop Collections (2013-2014), Nearly New Shop Collections (2011-2012), Community Impact Program (2011-2012), A Nearly New You Chair (2010-2011), Home Run For Healthy Kids (2009-2011), A Nearly New You (ANNY) Committee Member (2008-2010), Community Impact Program (2008-2009), Nearly New Shop Provisional (2007-2008)*

**STC (Society for Technical Communication):** *Local and National Chapter Member (2004-2007)*

**Association for Women in Communications:** *Vice President (2000), Historian (1999)*

**Delta Gamma Fraternity:** *Vice President of Carolina Upstate Alumnae Chapter (2009-2015), President of Carolina Upstate Alumnae Chapter (2007-2009), Advisory Team Chair-Recruitment Advisor Furman University (2004-present), Advisor University of Hartford (2002-2003), Vice President of Recruitment (2000), Vice President of Programming (1999)*

**HONORS:** Training Magazine 2013 Emerging Training Leader Award, 2013 Delta Gamma Cable Award Recipient, 2006 Douglass Excellence in Teaching Award, Rho Lambda Leadership Society, Omicron Delta Kappa Leadership Honor Society, Order of Omega Honor Society, 2003 Delta Gamma Elizabeth Link Elliot Fellowship Recipient, Mortar Board Honor Society

**SKILLS:** Instructional Design (ATD Certification), Articulate (Engage, Quizmaker, Presenter), Adobe Pagemaker, Photo Shop, Front Page, Fireworks, Dreamweaver, Mind Manager, Microsoft Publisher, Composer, Microsoft PowerPoint, Microsoft Word, Microsoft Excel, Microsoft Project

**RESEARCH:** **Professional Communication Thesis:** Research on how community learning takes place through collaborative online dialogue. Examines how students and teachers use online space in collaborative hybrid courses and what factors affect the use of this virtual space.

**Research in Writing project:** Conducted research on collaborative online class discussion boards and observed how different discourse communities communicate online.

**Rhetoric and Communication project:** Wrote a seminar paper on how team building affects online class discussion in project-based classes.

**Professional Writing project:** Participated in a team project to develop a website and embedded performance support for a group called “Luna Stampers.”

**Visual Communication project:** Designed a possible book cover for a book called "Delivering College Composition" written by Dr. Kathleen Yancey.

**PUBLICATIONS/  
PRESENTATIONS:**

**Writing Across the Curriculum Panel Presentation, May 2006**  
"Getting Technical with Client-Based Projects"

**Advanced Writing Program's Brown Bag Lunch, November 2005**  
"Using Mind Maps in Technical and Business Writing Classes"

**English Hour Presentation, April 2005**  
"Collaborative Teams in College Composition"

**Computers and Writing Online Conference Proposal, January 2004**  
"How Team Building Affects Online Class Discussion"