# **REGISTERING FOR MY** HEALTH TOOLKIT

BLUECROSS BLUESHIELD OF SOUTH

## To Access My Health Toolkit Visit: https://www.southcarolinablues.com/





Need help? Check out these Frequently Asked Questions.

Privacy & Legal Technical Support

BlueCross BlueShield of South Carolina is an independent licensee of the Blue Cross and Blue Shield Association

### **STEP 1:** ENTER THE MEMBER ID ON YOUR CARD OR THE SOCIAL SECURITY NUMBER OF THE SUBSCRIBER. THIS HELPS US LOCATE YOUR POLICY.

### **STEP 2:** ENTER YOUR DATE OF BIRTH. THIS TELLS US WHICH MEMBER OF THE HEALTH PLAN IS REGISTERING.

# On a mobile device download the app at www.myhealthoolkit.com

## My Health Toolkit<sup>®</sup> App

It's everything you love about My Health Toolkit<sup>®</sup> in an app. Download it today!



## 

	Username	
		Forgot Username
	Password	Ø
		Forgot Password
	Log	in
Click Here	Sign	Up
States		
	Send	Feedback
	Privacy & Legal   C	ontact Us   FAQ
	Copyright © 2020. A	I rights reserved.

## CLICK SIGN UP AFTER DOWNLOADING AND LAUNCHING THE APP.

### STEP 1:

ENTER THE MEMBER ID ON YOUR CARD OR THE SOCIAL SECURITY NUMBER OF THE SUBSCRIBER. THIS HELPS US LOCATE YOUR POLICY.

### STEP 2:

ENTER YOUR DATE OF BIRTH. THIS TELLS US WHICH MEMBER OF THE HEALTH PLAN IS REGISTERING.

CLICK CONTINUE TO START USING THE APP !!!!

## 

#### Sign Up

Enter the Member ID on your card or the Social Security Number of the subscriber. This helps us locate your policy.



## ORDERING/DOWNLOADING IDENTIFICATION CARDS

CLICK TO (VIEW YOUR CARD) DOWNLOAD FRONT & BACK Click Here

Family List	<b>Benefits and Claims</b>		💼 Pi	inter-Friendly	GET N
Health Dental	Viewing information	for MICHAEL TE	ESTING:		V MA
MICHAEL TESTING 10/01/1958	Health Benefits				
MARTHA TESTING 09/01/1960	Deductible	Maximum	Applied	Remaining	× 12
TERRI R TESTING	Individual	\$250.00	\$0.00	\$250.00	
10/01/2002	Family	\$500.00	\$0.00	\$500.00	
nsurance Card	Out Of Pocket	Maximum	Applied	Remaining	
in: (view four card)	Individual	\$750.00	\$0.00	\$750.00	
202065922516805	Family	\$1,500.00	\$0.00	\$1,500.00	
Dental: (View Your Card)					
ZCZ065922516805			View Ber	efits Detail 🧇	



## REQUEST YOUR CARD THROUGH THE MAIL

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Insurance Card	Health Incurance Card	E Get Adobe Reade	er 📄 Printer-Friendly
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Dental:	Request Ca	ard Through Mail	
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senents	Bluecross <sup>®</sup> Blue	Smeia	-
Health			Grocers
Prior Authorization	MICHAEL		
Claims Status	TESTING		
Eligibility and Benefits	Member ID		
Health Insurance Card	ZCZ065922516805		
Other Health Insurance			
Get My Match			
Dental			
Vision			
Pharmacy			DDO
Financial Accounts	MyHealthToolkitFL.com		PPO.
	C View Back of Card	Fullscreen 🖌 Email Carr	
	Member Information		
	Group:	Benefit Period:	
	036011101 - TEST GROUP DO NOT USE	04/01/2020 - 04/01/2021	

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irance Card	Health Insurance Card			
th: (View Your Card)				
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al: (View Your Card)				
Z065922516805	Request Car	rd Through Mail		
iits	BlueCross® BlueShield®	MyHealthToolkitFL.com		
th	Members: Call Customer Service for daims filing	Associates:		
ior Authorization	information.	Concierge Customer Service: 800-830-1501 Find an In-Network Provider 24 hrs a day:		
aims Status	Providers: File claims with the local BlueCross and/or	800-810-2583		
gibility and Benefits	Preauthorization required for some hospital	Teladoc 866-789-8155		
ealth Insurance Card	outpatient procedures and all hospital inpatient admissions. MRI/MRA/PET/CT, spine surgery and pain	Providers		
her Health Insurance	management will require authorization to ensure benefit payment. "Buy and Bill" specialty drugs	Benefits, Claims and Preauthorization: 800-868-2510		
et My Match	require precertification. Report emergency admissions within 24 hours.	Buy and Bill Drugs-Precertification: 866-284-9229		
al				
n	Blue Cross and Blue Shield of Florida, Inc. provides administrative services only and does not assume	An Independent Licensee of the Blue Cross		
macy	any financial risk for daims.	and Blue Shield Association.		
ncial Accounts	AX			
	😂 View Front of Card 🦨	Fullscreen 🚀 Email Card		
	Member Information			
	Group:	Benefit Period:		
036011101 - TEST GROUP DO NOT USE		04/01/2020 - 04/01/2021		

## REVIEWING CLAIMS AND EOBS



### ENTER YOUR MEMBER NAME AND ID NUMBER

My Health Toolkit®	Benefits	Wellness	Resources	My Profile	Search	Q
Icome, MICHAEL T TEST	TING			Go to Message Ce	nter (0 unread)   Ask Customer Se	ervice   Log Out 🕞
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insurance card		Summary	Explanatio	on of Benet	fits	
Health: (View Y)	our Card)	27				
202000922010000		Member Informa	ition			
Dental: (View Y	our Card)	Member's Name		м	lember ID	
ZCZ065922516805						
		Please note: Clai	ime for all family ma	mbers will display or	the Summary Explanation of Renefit	= (EOB)
enefits		The Beginn	ing and End Stater	ment Dates reflect I	the period when we processed the	se claims, not
Health		the dates w	hen you received s	service.		
Prior Authorization		<ul> <li>We will divid</li> </ul>	de a large Summar	ry EOB into 50-pag	e sections and note them for your	convenience.
Claima Statua						
Eligibility and benefits		Summary EOB	ist			Showing 0 Result
Health Insurance Card		outlinely meet.	2131			United and a second second
Other Health Insurance	9	You do not have any	Summary Explanatio	n of Benefits available	to you at this time.	
Dental						
Vision		Back to Claims	Summary List			
Pharmacy						

## SEARCHING FOR A PROVIDER & COVERED RXS

	My Health Toolkit®	Benefits	Wellness	Resources	My Profile	Search	٩
v	Velcome, MICHAEL T TEST	ING		Go	to Message C	enter (0 unread	I)   Ask Customer Service   Log Out 🗭
	Family List	В	enefits and Claim	s	🗐 Pri	nter-Friendly	GET MY
	Health Dental		Viewing information	on for MICHAEL T	ESTING:		✓ MATCH
	MICHAEL TESTING 10/01/1958	1	Health Benefits				
	MARTHA TESTING 09/01/1960	D	eductible	Maximum	Applied	Remaining	1 2 2 1 2 1 2
	TERRI R TESTING		Individual	\$250.00	\$0.00	\$250.00	
	10/01/2002	1	Family	\$500.00	\$0.00	\$500.00	
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searching for	ZCZ065922516805		Individual	\$750.00	\$0.00	\$750.00	
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Providers or	ZCZ065922516805				View Bene	əfits Detail 🗇	
Facilities		(	Health Claims				Get a personalized
	Quick Links	R	ecent Health Claim	s			help you lose weight and take control of
Click Here	Rally Find a Doctor or Hospital		There are no claims on	file.			your health
	Teladoc @						Find my match

### **Find Care**

#### **Doctor & Hospital Finder**

Looking for a doctor, hospital, dentist or other health care professional? Whether you are in South Carolina or traveling out of state and need access to BlueCard®, this is our main directory. Find a Doctor or Hospital

#### Find a Dentist

Looking for a dental provider in your area? Search our Dental Directory

#### **Healthy Vision**

Find a Healthy Vision professional near you by using the EveMed Provider Locator . EveMed is an independent company that offers a vision provider network on behalf of BlueCross

### Visit the Resources Tab for more Options

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Find a Doctor or Hospital	Resources	-
bls	Shopping for Care	
mber Discounts	Tools	
	My Health Toolkit Mobile App	
	Plan Comparison Tool	
	Teladocr₽	
	COVID-19 and Your Health Coverage	
	Member Discounts	
		Resources
		Shopping for Care
		Tools
		Member Discount

Blue365® Discounts